Webformix

Tree Installation Pricing & Agreement

Grants Pass Office
204 NW 4th St, Grants Pass, OR
97526 541-474-6082
Hours: M-F 9AM-5PM



Webformix Tree Installation Pricing and Applicable Fees

- **$220 or $320 - Nonrefundable Arborist fee (one-time fee) depending on Arborist availability**

  All Webformix Tree Installations require a $220 or $320 up-front fee to cover the cost of scheduling the arborist. Cost is dependent on arborist availability. This fee is non-refundable and paid upfront to the arborist to schedule the appointment. The arborist gets paid the fee whether the installation works or does not work. If you need to cancel your appointment for any reason, Webformix needs at least 48 hours notice in order to notify the arborist. If 48 hours are not given, your up-front $220 or $320 fee is still paid to the arborist for his time (unless we can somehow fill the time slot with another tree install). Please make checks payable to: KCC Tree Service.

- **$100 - Equipment Installation Fee (one-time fee)**

  This is our standard installation fee and it covers the costs of the installation of the antenna we mount in the tree. Webformix maintains ownership of the antenna.

- **$130 - Additional Time & Materials (one-time fee)**

  Tree Installations in general require extra time and materials. Webformix installs flexible steel conduit from the antenna at the top of the tree to the junction box at the bottom of the tree.

- **$50 - Refundable Equipment Security Deposit (one-time fee)**

  This is a refundable equipment security deposit. Upon cancellation, as long as Webformix gets the equipment back, we refund this $50 deposit back to you.

- **$35 to $150 - Monthly Service Plan (monthly service plan/first month of service)**

  Depending on the plan you choose, your monthly service plan will run between $35/mo and $150/mo. You can see our service tiers and what they're capable of on the final page of this packet.

- **$75 - Wireless Router (if needed/one-time fee)**

  You can purchase a wireless router from Webformix at the time of installation. We will set the router up with an SSID (WiFi name) and password of your choosing. All Webformix router purchases include a lifetime warranty as long as you're a client with free replacement within the first year if it burns out, and replacement at cost for lifetime of service after the first year. You are welcome to provide your own wireless router, any off-the-shelf model will work, however, we cannot support routers we don't sell.

- **$10 - Surge Protector (if needed/one-time fee)**

- All Webformix connections are for one household only. It is against our terms of service to share a Webformix connection with another household.

Webformix Tree Installation Agreement

Sometimes, as a last-ditch effort, Webformix can install a dish in a tree to provide internet service even though mounting this way is far from ideal. If this is the case, there are some things you need to be made aware of. Below is a listing of the procedures and associated costs. Please note: These costs are for tree installation ONLY. They do not include your first month of service, refundable equipment deposit, or router cost if you choose to get one from us.

For tree installs, Webformix will contract a 3rd party Arborist to mount a dish in a tree high enough to achieve a clear line of sight to one of our transmitters. Webformix will then install a galvanized steel conduit between the dish and the base of the tree. This is to prevent squirrels and other wildlife from chewing on the cable.

It is your responsibility as the customer to provide and install ¾ inch diameter grey Electrical PVC conduit pipe about 6" underground between the base of the tree installation and the exterior wall where the wire will enter the house. Don't forget; Call 811 before you dig. It's the law.

Basic Process Rundown:

- **Step 1 - Initial FREE Site Survey**
  We come out to your home and ensure we cannot provide service in the traditional way, by mounting to a structure or pole on the property.

- **Step 2 - Pay $220 or $320 Arborist Fee**
  Sign Tree Install Agreement (below) and we'll reach out to go over a few things before scheduling an appointment with Arborist. This fee is due upon scheduling the appointment. Unfortunately, sometimes after climbing several trees line of sight still does not exist to our transmitter. If that is the case, the arborist is still paid for their time. If line of sight does exist, while still on the property we immediately move on to...

- **Step 3 - Fees due at the time of installation**
  As shown on page 2 above; Once the arborist climbs and we determine signal, the remainder of the installation fee is due. It is broken down as $100 standard installation fee and $130 for the extra time and materials used for tree installs. Once our dish is installed, you have some homework to do (see step 4).

  ******* Additional fees will apply such as the $50 refundable deposit, your first month of service, and if needed $75 router fee and $10 surge protector. Please refer to page 2 of this packet.

  ******* Billing for monthly service will begin one week after Webformix installs our dish. If you complete your homework in a timely manner, you could potentially have up to 6 days of free internet (provided our schedule allows us to come right back out)! Please note how far out we're scheduled can vary by up to a week.

  *** Cash, check, or EFT is preferred as any time we process a credit or debit card it will accrue an additional 3% fee for the client.

- **Step 4 - Customer Finishes Underground Grey Electrical PVC Conduit**
  Once we confirm which tree the dish will be mounted in, it's the task of you as the customer to dig approximately a 6" trench and run ¾ inch grey Electrical PVC conduit from the base of the tree to the wall where the wire will enter the home. We will leave a box of Cat5 cable to feed into the Electrical PVC pipe as you lay it. THIS MUST BE DONE AHEAD OF TIME. You having to feed the cable through an unstrung, already buried conduit while we're on site will incur an additional $75 fee. We will finish the installation by drilling a hole through an exterior wall, feeding the cable into the home, adding connectors, and connecting the cable from the tree to the cable you ran in the conduit. Final configuration and all the finishing touches are applied.

Congratulations!

You've made it! Now sit back and enjoy your new internet. Brag to your friends and neighbors. Keep in mind, for each person who signs up and puts your name as the referral, we'll give both you and them one free month of service.

Important Information

Webformix would prefer never to install in trees. However, we love making people happy with our internet, especially those with limited options or poor throughput from other providers.

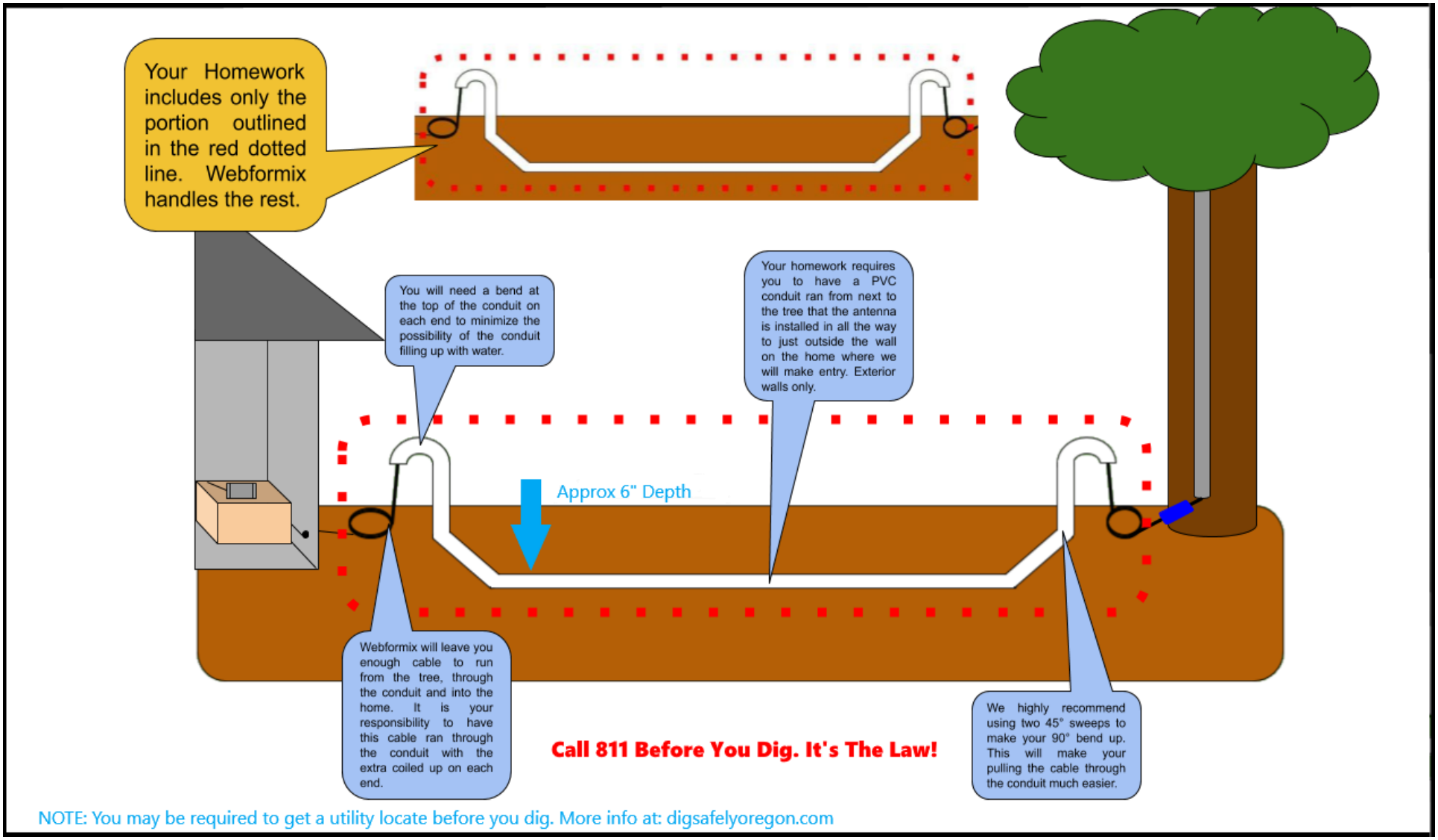
- Due to the process and time involved, Webformix does not offer a 30-day money back guarantee for Tree Installs.
- By asking us to mount in a tree, you are shouldering a majority of both the risk and the cost. Every time we need to service the dish, we will need to contract the arborist again. This will be done at the arborist's current rate and at your expense. If a squirrel chews through the wire, the rewire will be at your expense. If a branch from above falls and damages the dish, the replacement will be at your expense. If lightning strikes the dish, the replacement will be at your expense. The only dish-related expense that will fall to Webformix is if the hardware in the antenna itself becomes faulty. Be warned though, this is extremely rare. It is far more likely the wire gets severed (by woodland critter or weed whacker or whatever) which can cause the radio to burn out.
- If an on-site maintenance visit is necessary, you have a choice:
  1) We can assume the arborist will be required and immediately schedule them to come out with one of our techs. Any time there is a tree climb, the arborist fee of either $220, $320, or the current rate will be due. You will be responsible for both the arborist fees, as well as any service visit fees to Webformix.
  2) Webformix can come out and exhaust every possibility that doesn't involve climbing the tree. The only danger in doing this first is it will increase any downtime if we have to schedule the arborist after an initial visit.

By signing below you agree you have read or been given the opportunity to fully read the statements within and agree to any and all costs/risks/conditions stated and associated with this tree install.

Signed: _____ Date: _____

Phone: _____ Email: _____

Internal Use Only | Arborist Paid $320.00 _____ **on** _____ **Payment Type: CASH | CHECK | CC (online)**
Initial **Date**



NOTE: You may be required to get a utility locate before you dig. More info at: digsafelyoregon.com

Webformix Internet Rates

Choose YOUR Plan	WiFiber 100	WiFiber 200	WiFiber 300*	WiFiber 400*	WiFiber 600*	WiFiber 1 Gig*
Cost per Month	$35	$50	$75	$100	$125	$150
Download Speed	100 Mbps	200 Mbps	300 Mbps	400 Mbps	600 Mbps	1,000 Mbps
Upload Speed	20 Mbps	20 Mbps	30 Mbps	40 Mbps	60 Mbps	100 Mbps
*Standard Installation Fee***	$100	$100	$100	$100	$100	$100
Tree Install Time & Materials	$130	$130	$130	$130	$130	$130
Equipment Deposit	$50	$50	$50	$50	$50	$50
Wireless Router (If Needed)	$75	$75	$75	$75	$75	$75
*Surge Protector (Optional)****	$10	$10	$10	$10	$10	$10
Static IP (Optional)	$10	$10	$10	$10	$10	$10
Overnight Unlock	X	X	X	X	X	X
Hand Crafted Support	X	X	X	X	X	X
No Contracts or Usage Caps!	X	X	X	X	X	X
No Cable or Phone Line Required	X	X	X	X	X	X

All speeds are best-effort service estimates and indicate the maximum speeds to be expected for a given service tier. Available bandwidth and transfer rates may vary on network usage and individual connection performance.

*: Only offered in select areas, and with excellent signal strength.

**: Installation does not include a router or associated configuration. Webformix does not require the use of a specific router, and customers are welcome to provide their own as long as they are comfortable setting it up, putting a password on it, and keeping the firmware up to date. Alternatively, we sell wireless routers for $75, and this includes setup, support, and warranty. We will replace a faulty router for free during the first year, and at our cost in the following years for as long as someone remains a customer.

***: We do require that our equipment be plugged into a surge protector (not just a power strip!) to reduce the chance that it is destroyed by lightning or other power surges. The customer is welcome to provide the surge protector they would like us to use at the time of installation. Alternatively, they can be purchased from us for $10.