



webformix

Webformix Wireless Internet Access Service Agreement

- General:** This Agreement is made by and between Webformix Company (Webformix), an Oregon corporation with a headquarter address at 67 NW Hawthorne Ave., Bend, Oregon, 97701 (“Webformix”) and Customer (“Customer”) as identified below. This Agreement shall be effective on the date that it is executed by Webformix following Customer’s execution (“Effective Date”). This Agreement sets forth the terms and conditions pursuant to which Webformix shall provide the “Service” (as hereinafter defined) to Customer. As used herein, “Service” shall refer to Webformix’s Wireless Internet access (“wireless Internet accesses”) Service which shall consist of high speed access to Webformix’s Internet Protocol (“IP”) network, which access shall be provided via a wireless connection between Webformix and the Customer’s wireless Internet access point. The Service shall afford connectivity, via Webformix’s IP network, between a Customer location and the Internet and/or a local area network (“LAN”)

_____ (Customer initials)
- Rates and Charges:** Payment. Customer agrees to pay all applicable rates and charges set by Webformix that is set forth and incorporated by reference of set monthly charges and onetime charges. In addition to such rates and charges, Customer shall be responsible for any and all fees and taxes, if any, which may be imposed by any Internet registration authority, in connection with the registration and maintenance of Customer’s domain name (s) or Internet addresses, if any. Billing for the recurring component of the Service shall be monthly in advance. Payment for the non-recurring component of the Service, including initial set-up and installation fees, shall be payable upon execution. Charges shall be due upon the due date listed on the customer invoice and payable within five (5) days of such date. Any amount not paid within such period shall cause the account to be suspended until the full amount due is paid including the \$20.00 reactivation fee. If Customer disputes any portion of an invoice, Customer shall timely pay the full invoiced amount and provide Webformix, within thirty (30) days of payment, a written statement supporting Customer’s position regarding the dispute. Webformix shall determine in its good faith business judgment whether such invoiced items were erroneous, and shall issue a credit to Customer if it so determines. Webformix reserves the right to change or modify the rates and charges for the Service, or eliminate or modify certain components of the Service, upon not less than forty-five (45) days advance written notice to Customer. In the event of such a modification or elimination with respect to the Service, Customer will pay all sales and use taxes, as well as duties or levies, arising in connection with the Service.

_____ (Customer initials)
- Term and Termination:** (a) This Agreement shall be effective upon the Effective Date and continue until the expiration or termination (its “Term”) shall commence on the date upon which, with respect to the Service ordered, the Service is made available for use by Customer, and continue on a month-to-month basis and may be terminated by either party by giving written notice at least thirty (30) days prior thereto but in the absence of such notice, If Webformix has suspended the Service, Webformix shall require a reconnection fee of \$20.00 in order to resume Service. Termination shall not relieve Customer of its obligation to pay all fees for Service accrued and owing up to and including the date of termination or otherwise payable pursuant to Section 3(a) above, nor shall it preclude Webformix from pursuing any other remedies available to it, at law or in equity. (b) In the event a law or regulatory action prohibits, substantially impairs or makes impractical the provision of Service under this Agreement, as determined by Webformix, Webformix may, at its option and without liability, terminate this Agreement or modify the Service or the terms and conditions of this Agreement in order to conform to such action (“Regulatory Modification”); provided, however, that Webformix shall provide thirty (30) days written notice prior to Customer of any such Regulatory Modification, unless Webformix determines, in its good faith business judgment, that it is necessary to reduce the foregoing notice period. Use by Customer of the Service after implementation of a Regulatory Modification shall constitute acceptance by Customer of such changes.

_____ (Customer initials)
- Rights and Obligations of Customer:** Customer represents that (a) it has full right and authority to enter into this Agreement; (b) it will not use the Service in any manner which is in violation of any law or governmental regulation, (c) the “Customer Data” (as hereinafter defined) will not violate or infringe the rights of others, including, without limitation, any patent, copyright, trademark, trade dress, trade secret, privacy, publicity, or other personal or proprietary right; (d) the Customer Data will not include indecent or obscene material or constitute a defamation or libel of Webformix or any third party and will not result in the obligation of Webformix to make payment of any third party licensing fees; and (e) it will comply with all relevant export and encryption laws and regulations of the United States. For purposes of this Section 4, “Customer Data” shall mean the text, data, images, sounds, photographs, illustrations, graphics, programs, code and other materials transmitted through the Service hereunder.



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5. **Equipment or Software Not Provided by Webformix:** Customer shall be solely responsible for the installation, operation, maintenance, use and compatibility of equipment or software not provided by Webformix and Webformix shall have no responsibility or liability in connection therewith. In the event that equipment or software not provided by Webformix impairs Customer's use of any Service: (a) Customer shall nonetheless be liable for payment for all Service provided by Webformix; and (b) any service specifications or service levels generally applicable to the Service shall not apply.

Customer shall cooperate with Webformix in setting the initial configuration for its equipment's interface with the Service and comply with Webformix's instructions in connection therewith.

6. **Equipment Provided By Webformix:** All Equipment, except for equipment which you have purchased and paid for in full, will at all times remain the property of Webformix. You may not mortgage, sell, transfer, lease, encumber or assign all or part of the Equipment to anyone. You agree to pay for the full retail cost of the repair or replacement of any lost, stolen, not returned, damaged, mortgaged, sold, transferred, leased, encumbered or assigned Equipment or part thereof, together with any costs we incur in obtaining or attempting to obtain possession of any such Equipment, up to a maximum of \$1,000 plus applicable taxes.

7. **Rights and Obligations of Webformix:** (a) Webformix, at its sole discretion, may secure domain names and assign Internet address space (subject to reasonable availability) for the benefit of Customer during the Term, and Webformix will route those addresses on Webformix's network; it being understood and agreed that neither Customer nor any of its "Users" shall have the right to route these addresses. Customer understands and agrees that it shall have no ownership interest in any IP address which Webformix obtains on Customer's behalf and that Webformix shall retain ownership of all such IP addresses, and upon termination of the Agreement, Customer's access to and utilization of such IP addresses shall terminate. (b) Customer agrees that it is solely responsible for assessing its own computer and transmission network needs and the results to be obtained there from and Webformix exercises no control what so ever over the merchandise, information and services offered or accessible on the Internet. Webformix shall use commercially reasonable efforts to (i) monitor its network and its interconnection to other networks and (ii) maintain its network, including interconnections, in an operational state (except during scheduled maintenance).

CUSTOMER ASSUMES TOTAL RESPONSIBILITY FOR CUSTOMER'S USE AND USERS' USE OF THE SERVICE, SOFTWARE OR EQUIPMENT PROVIDED BY WEBFORMIX, IF ANY, AND THE INTERNET. CUSTOMER UNDERSTANDS AND AGREES FURTHER THAT THE INTERNET (1) CONTAINS MATERIALS SOME OF WHICH ARE SEXUALLY EXPLICIT OR MAY BE OFFENSIVE AND (2) IS ACCESSIBLE BY PERSONS WHO MAY ATTEMPT TO BREACH THE SECURITY OF WEBFORMIX'S AND/OR CUSTOMER'S NETWORK. WEBFORMIX HAS NO CONTROL OVER AND EXPRESSLY DISCLAIMS ANY LIABILITY OR RESPONSIBILITY WHATSOEVER FOR SUCH MATERIALS OR ACTIONS AND CUSTOMER AND CUSTOMER'S USERS ACCESSES THE SERVICE AT CUSTOMER'S OWN RISK. EXCEPT AS SPECIFICALLY SET FORTH HEREIN OR IN THE ADDENDUM, THE SERVICE AND RELATED SOFTWARE AND/OR EQUIPMENT PROVIDED BY WEBFORMIX, IF ANY, ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF TITLE, NONINFRINGEMENT OR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NO ADVICE OR INFORMATION GIVEN BY Webformix, ITS AFFILIATES OR ITS CONTRACTORS OR THEIR RESPECTIVE EMPLOYEES SHALL CREATE A WARRANTY. Some states do not allow the limitation of implied warranty, and therefore certain provisions may not apply to customers located in those states.

8. **Limitation of Liability:** TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO EVENT SHALL WEBFORMIX, ITS AFFILIATES OR AGENTS BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES OR LOST OR IMPUTED PROFITS OR ROYALTIES, LOST DATA OR COST OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES ARISING FROM OR RELATED TO THE SERVICE OR THIS AGREEMENT WHETHER FOR, AMONG OTHER THINGS, BREACH OF WARRANTY OR ANY OBLIGATION ARISING THEREFROM, AND WHETHER LIABILITY IS ASSERTED IN, AMONG OTHER THINGS, CONTRACT OR TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE AND STRICT PRODUCT LIABILITY) WHETHER OR NOT WEBFORMIX HAS BEEN ADVISED OF THE POSSIBILITY OF ANY SUCH LOSS OR DAMAGE. WEBFORMIX'S LIABILITY HEREUNDER SHALL IN NO EVENT EXCEED AN AMOUNT EQUAL TO THE AVERAGE MONTHLY RECURRING CHARGE PAID BY CUSTOMER FOR THE SERVICE, SUCH AVERAGE MONTHLY CHARGE TO BE CALCULATED BASED UPON THE PERIOD COMMENCING ON THE EFFECTIVE DATE AND CONCLUDING ON THE DATE A CLAIM IS MADE. CUSTOMER HEREBY WAIVES ANY CLAIM THAT THESE EXCLUSIONS DEPRIVE IT OF AN ADEQUATE REMEDY OR CAUSE THIS AGREEMENT TO FAIL OF ITS ESSENTIAL PURPOSE.

The foregoing sets forth Customer's exclusive remedy for breach of this Agreement by Webformix. Some states do not allow the exclusion of incidental or consequential damages, and therefore certain provisions hereof may not apply to customers located in those states. The provisions of this Section 9 allocate the risks between Webformix and Customer and Webformix's pricing reflects the allocation of risk and limitation of liability specified herein.

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9. **Indemnity:** Customer agrees to defend, indemnify and hold Webformix and its affiliates harmless from any and all liabilities, costs and expenses, including reasonable attorneys' fees, related to or arising from: (a) any breach of this Agreement by Customer or Users; (b) the use of the Service or the Internet or the placement or transmission of any information, software or other materials on the Internet by Customer or Users, including but not limited to any Customer Data; (c) acts or omissions of Customer, Customer's agents or Contractors in connection with, among other things, the installation, maintenance, presence, use or removal of equipment or software not Provided by Webformix connected or to be connected to the Service; and (d) claims for infringement of any third party proprietary right, including copyright, patent, trade secret and trademark rights, arising from the use of any services, equipment and software not provided by Webformix.
10. **Non-Solicitation of Employees:** Customer shall not, during the Term of this Agreement and for a period of one (1) years thereafter, directly or indirectly solicit, employ, offer to employ, nor engage as a consultant, any employee of Webformix with whom Customer had contact pursuant to this Agreement, without the prior written consent of Webformix.
11. **Non-Disclosure:** Except with respect to information in the public domain or which is legally required to be disclosed, Customer shall not disclose any of the terms and conditions of this Agreement to any third party during the Term and for a period of twelve (12) months thereafter.
12. **Assignment/general usage:** Customer shall not assign this Agreement or, resell the right to use the Service without the prior written consent of Webformix. Wireless internet access utilization is not metered; but we reserve the right to either suggest an upgrade of service (more bandwidth, Point-to-Point) if the bandwidth exceeds normal customer utilization patterns or termination of service if service is utilized in an inappropriate manner. An example of an inappropriate usage of service would be:
 - * Reselling or sharing of bandwidth.
 - * Sharing pirated intellectual property.
 - * Utilization of services in a manner not in agreement with federal or state statutes.
13. **Interference and down time:** Your computer must meet the minimum system requirements. Wireless bandwidth speeds are not guaranteed and may experience changes due to atmospheric conditions, interference, server load and other factors out of the control of Webformix. Wireless connections may not work in some locations due to obstructions. The maximum liability for service issues or down-time is the monthly rate of the selected service tier. The amount of credit issued, if any, will be determined by Webformix based on the service issues or down-time.
14. **Miscellaneous:** By using Webformix's wireless Internet access service, Customer agrees with all of the terms and conditions of this service agreement listed above, Customer also understands that these terms and conditions may change at any time and that it's the responsibly of the Customer to periodically check for any changes to this agreement.
15. **Signature:** I, _____, have read through and agree to the terms of this Webformix Wireless Internet Access Service Agreement. I understand that the terms of this agreement might change without notice. I understand that current revisions to this document will be readily available at www.webformix.com/legal.htm. I know to contact Webformix if I have any questions relating to this.

Signature: _____ **Date:** _____



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Webformix Wireless Application

Contact Information

Name: _____ Date: _____

Service Address: _____

City: _____ State: OR Zip: _____

Phone: _____ Fax: _____

Billing E-mail Address (required) : _____

Save a tree! There is a \$1 fee for paper invoices. You must specifically request this service.

Referred By: _____ Connected to Tower: _____

Recurring Charges:

- | | |
|---|------------|
| <input type="checkbox"/> Pro 8 – up to 8/3 mbit | \$80 / mo. |
| <input type="checkbox"/> Pro 6 – up to 6/2 mbit | \$60 / mo. |
| <input type="checkbox"/> Value 4 – up to 4/1 mbit | \$40 / mo. |
| <input type="checkbox"/> Lite 2 – up to 2/.5 mbit | \$30 / mo. |
| <input type="checkbox"/> Lite 1 – up to 1/.5 mbit | \$20 / mo. |
| <input type="checkbox"/> VOIP – phone line | \$25 / mo. |
| <input type="checkbox"/> 2x Upload Speed | \$5 / mo. |
| <input type="checkbox"/> Static IP address | \$5 / mo. |

Non-Recurring Charges:

- | | |
|---|-------|
| <input type="checkbox"/> Internet Installation | \$100 |
| <input type="checkbox"/> VOIP Phone Installation | \$50 |
| Additional Items | |
| <input type="checkbox"/> Wireless Security Kit & Installation | \$75 |
| <input type="checkbox"/> Extended Mast | \$35 |
| <input type="checkbox"/> Surge Protector | \$15 |
| <input type="checkbox"/> WiFi Card | \$30 |
| <input type="checkbox"/> Ethernet Card | \$20 |
| <input type="checkbox"/> Custom CAT5 Cable (up to 100 feet) | \$25 |

Total Recurring Charges: \$ _____

Total Non-Recurring Charges: \$ _____

Total due at time of installation: \$ _____

Sign-up fees paid via: **Check (Preferred)** Cash Credit Card (Visa, MC & AMX)

Credit Card Information for Signup Charges

Card #: _____ Exp: _____

Signature: _____ Date: _____

Name as it appears on card: _____ Amount: _____

Billing Address: _____

City: _____ State: _____ Zip: _____



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Service Name:	Lite 1	Lite 2	Value 4	Pro 6	Pro 8
Peak Speed:	1 Mbit down 0.5 Mbit up*	2 Mbit down 0.5 Mbit up*	4 Mbit down 1 Mbit up*	6 Mbit down 2 Mbit up*	8 Mbit down 2.5 Mbit up*
Monthly:	\$20 / mo	\$30 / mo	\$40 / mo	\$60 / mo	\$80 / mo
Basic Setup **:	\$100	\$100	\$100	\$100	\$100

Recommended Uses

Good for Email	✓	✓	✓	✓	✓
Basic Web Browsing	✓	✓	✓	✓	✓
Youtube Video		✓	✓	✓	✓
Multiple Computers		✓	✓	✓	✓
Telephone Service		✓	✓	✓	✓
Online Gaming		✓	✓	✓	✓
Streaming Video			✓	✓	✓
Realtime Video Chat			✓	✓	✓
Online Backup				✓	✓
Telepresence				✓	✓

Included Services

Free Site Survey	✓	✓	✓	✓	✓
No cable needed to your home	✓	✓	✓	✓	✓
Does not use your phone line	✓	✓	✓	✓	✓
Equipment Rental Included	✓	✓	✓	✓	✓
No contracts	✓	✓	✓	✓	✓
Computer Repair and Consulting			✓	✓	✓

Recommended System Requirements:

PC or Mac system with 1GHz or faster CPU
 Windows XP or higher, MacOS X or higher
 Most newer web browsers, IE, Firefox, Chrome, Opera, etc.
 We're Linux friendly, but you'll need to handle the configuration!

* Actual speeds may vary depending on various conditions.
 ** Basic installation fee of \$100 only applies in areas where WiMAX is not required to reach the speed tier you request. WiMAX installation is instead a \$200 fee. Other gear such as a Grid Antenna to complete difficult links also costs extra.